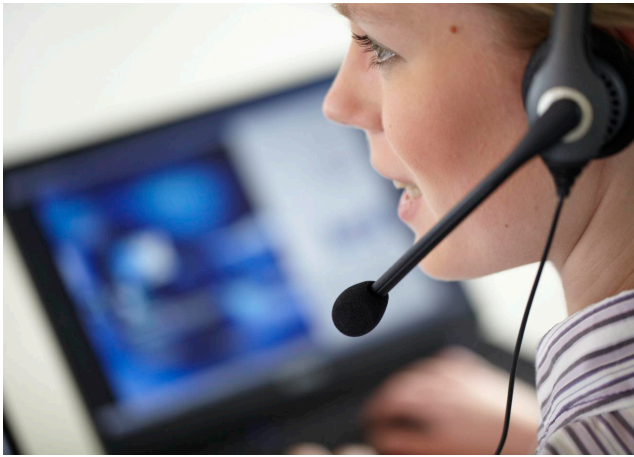




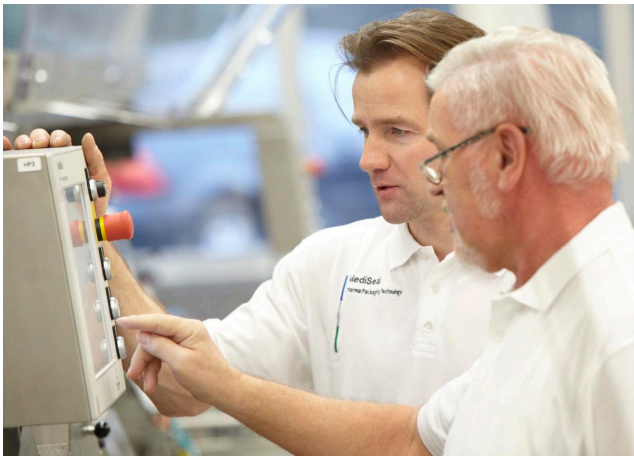
MEDISEAL
KÖRBER SOLUTIONS

MARS - MEDISEAL ASSISTANCE REMOTE SERVICE



Concept:

- Mediseal is running an mpa (Meeting Point Server with meeting point architecture software)
- The Machine network is connected to the meeting point server by an mpr router mini-PC in the machine network
- Remote service is initiated from this gateway PC
- Service Engineers will connect via mpa/mpr ALL over the world
- The mpr provides a save internet connection between the engineers laptop and the machine network



Advantages:

- Fast support around the world via remote software
- Minimal demands to the customers firewall
- Easy to use for the machine operators
- Maximum security (PKI with x.509-certificates)
- Tracking of every remote access
- Demand for service is triggered by the customer



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